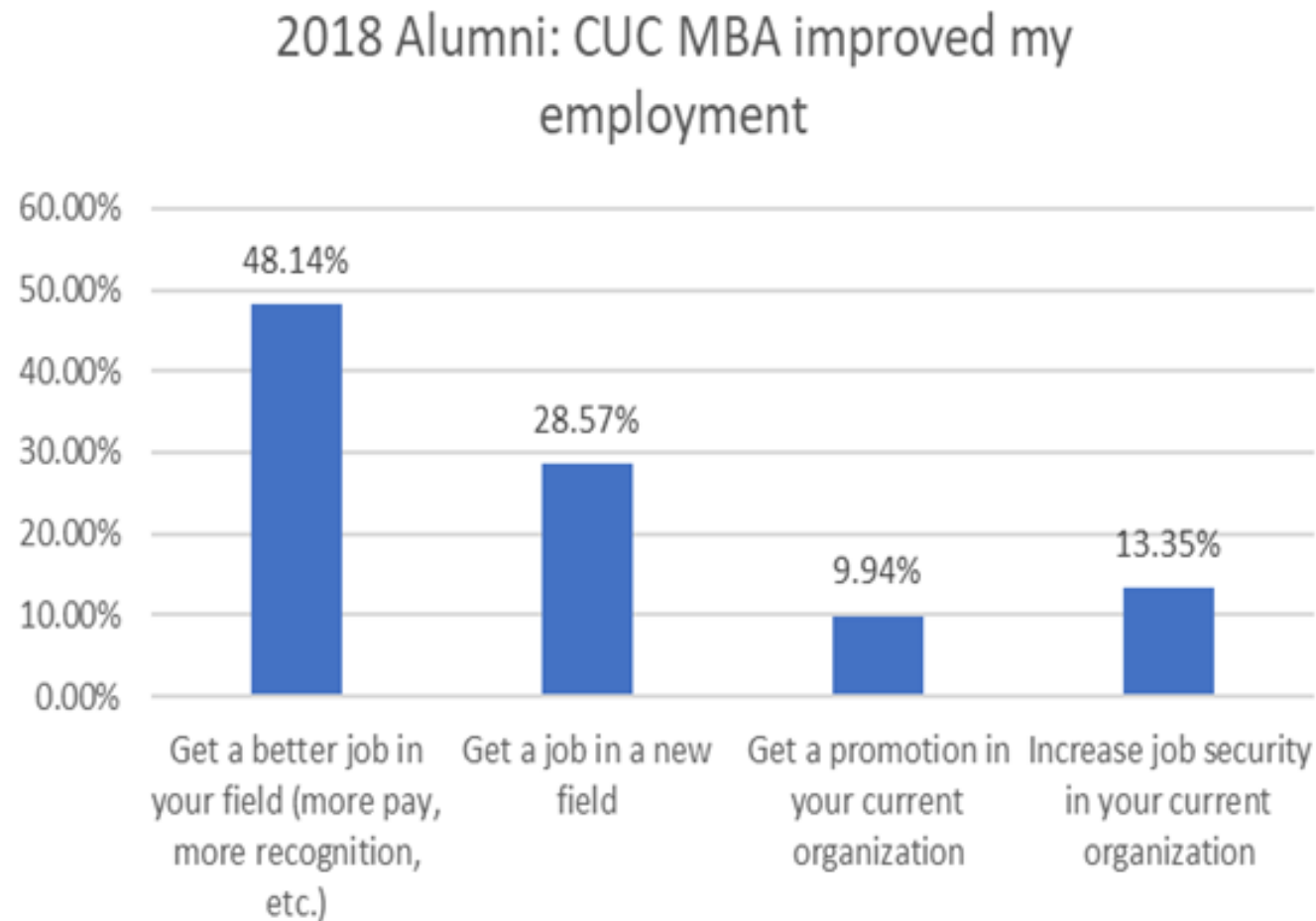


Figure 3.3 - Standard Three: Student- and Stakeholder-Focused Results - Criterion 3.8

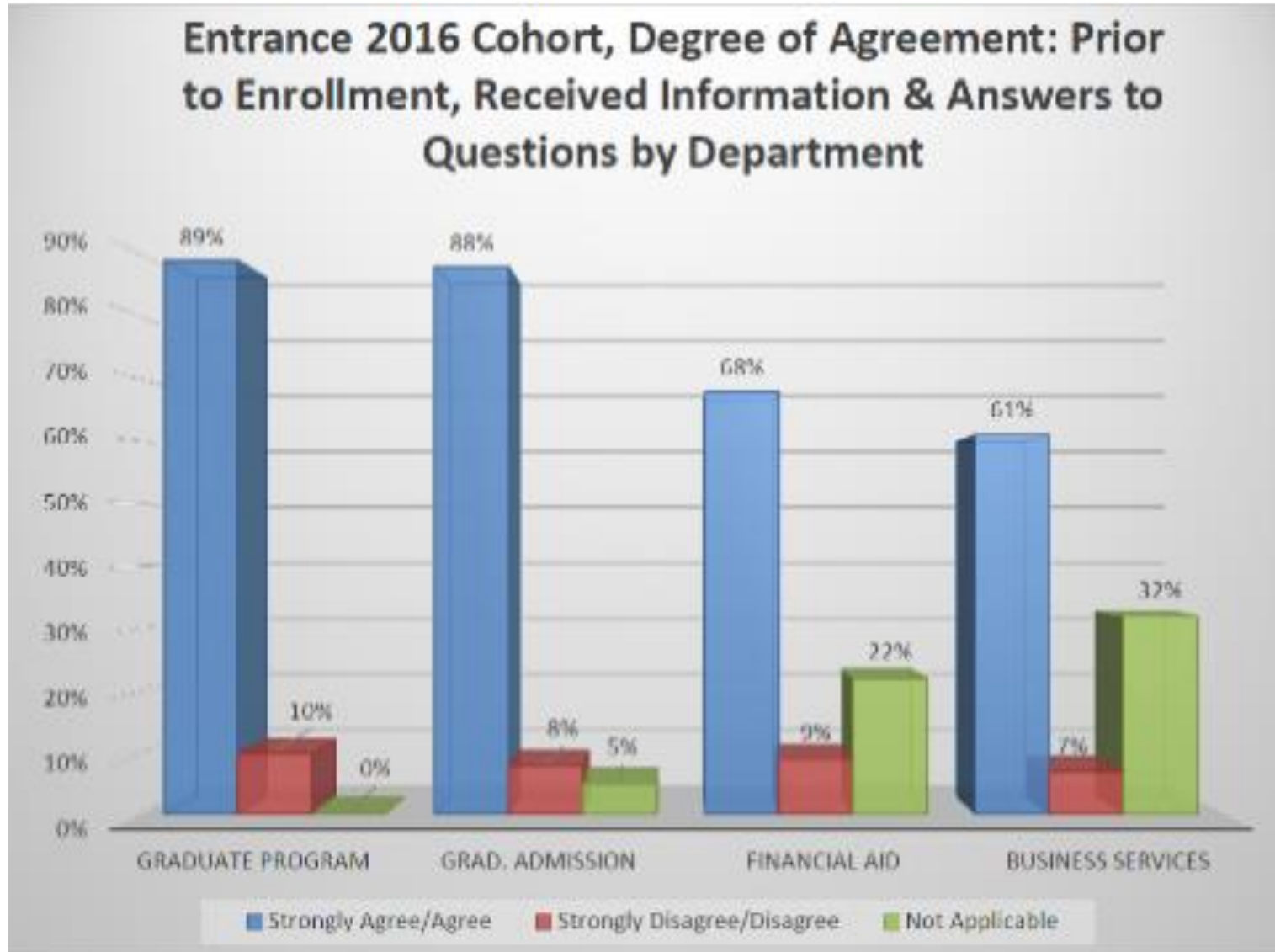
Organizations (for-profit, not-for-profit, government)

80% of alumni improved their employment

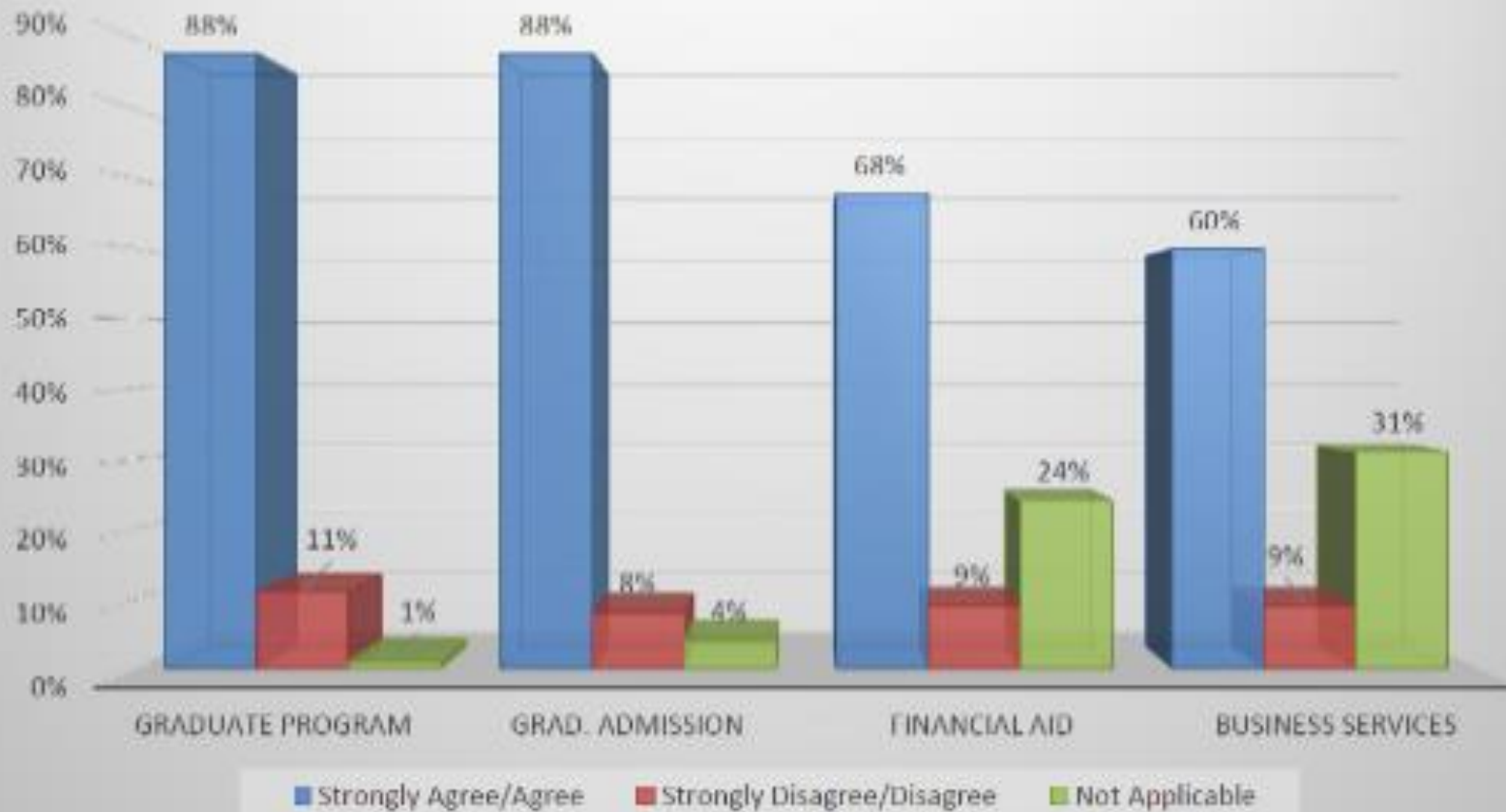
48.14% of 2018 MBA Alumni received promotions or moved upward in new positions. 28.57% of 2018 MBA Alumni got a job in a new field. 9.94% of 2018 MBA Alumni received a promotion in a current organization. 13.35% of 2018 MBA Alumni increased job security.



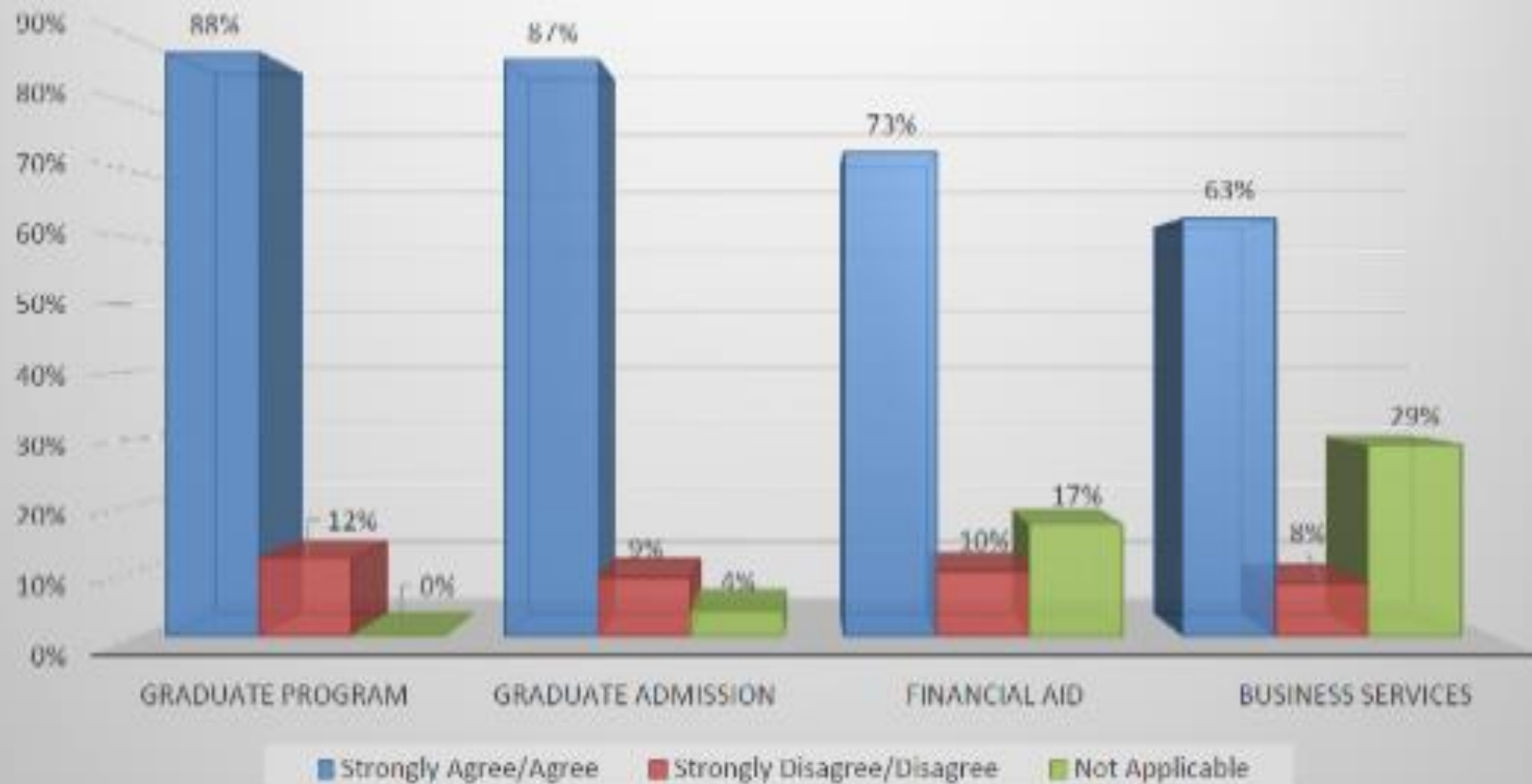
60% of prospective students indicate that they consistently received information on graduate programs
Prior to enrollment graduate students consistently received information on graduate programs; 89% in 2016; 88% in 2017 and 2018;
graduate admission -88% in 2016 and 2017 & 87% in 2018.



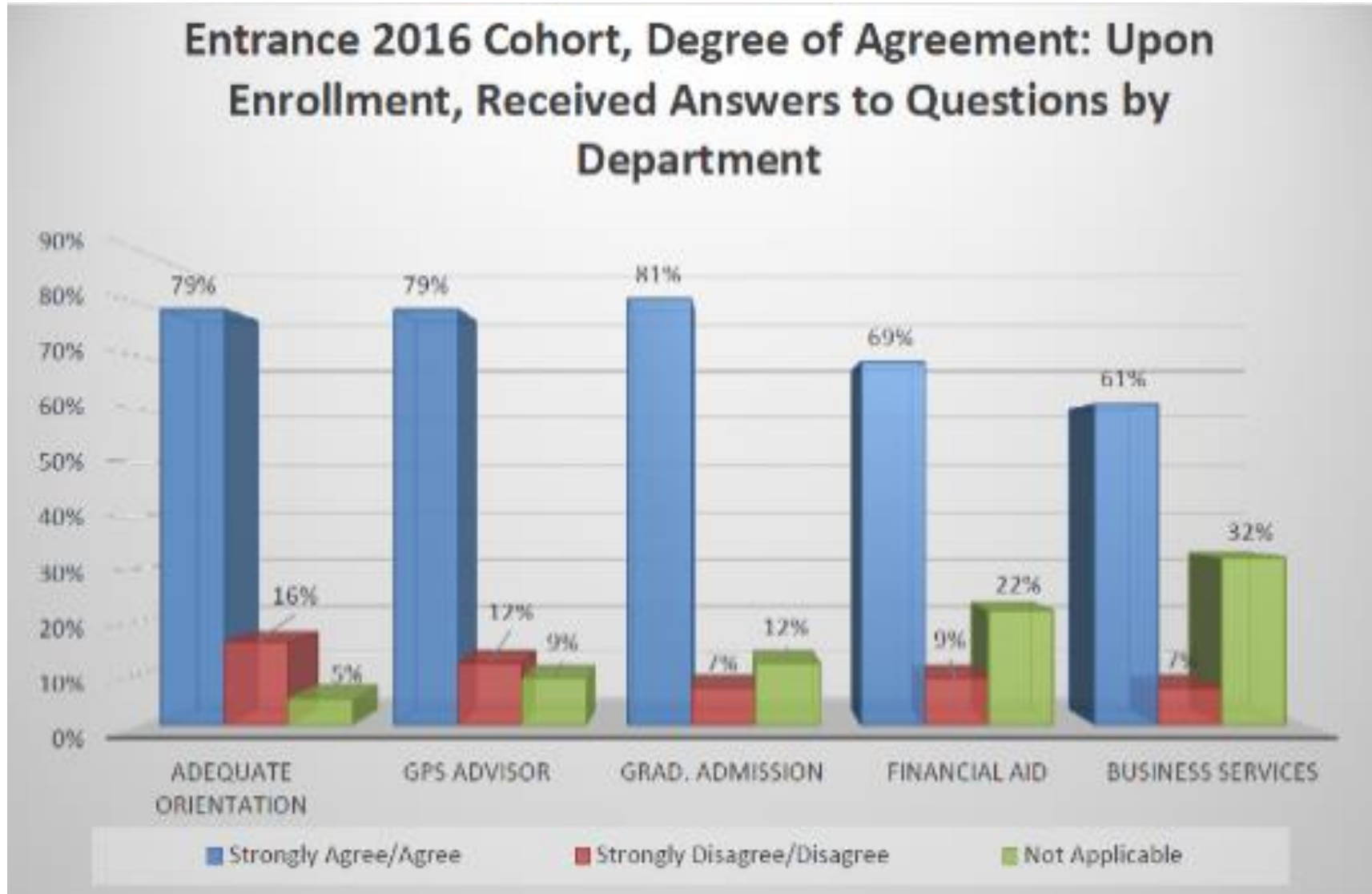
Entrance 2017 Cohort, Degree of Agreement: Prior to Enrollment, Received Information & Answers to Questions by Department



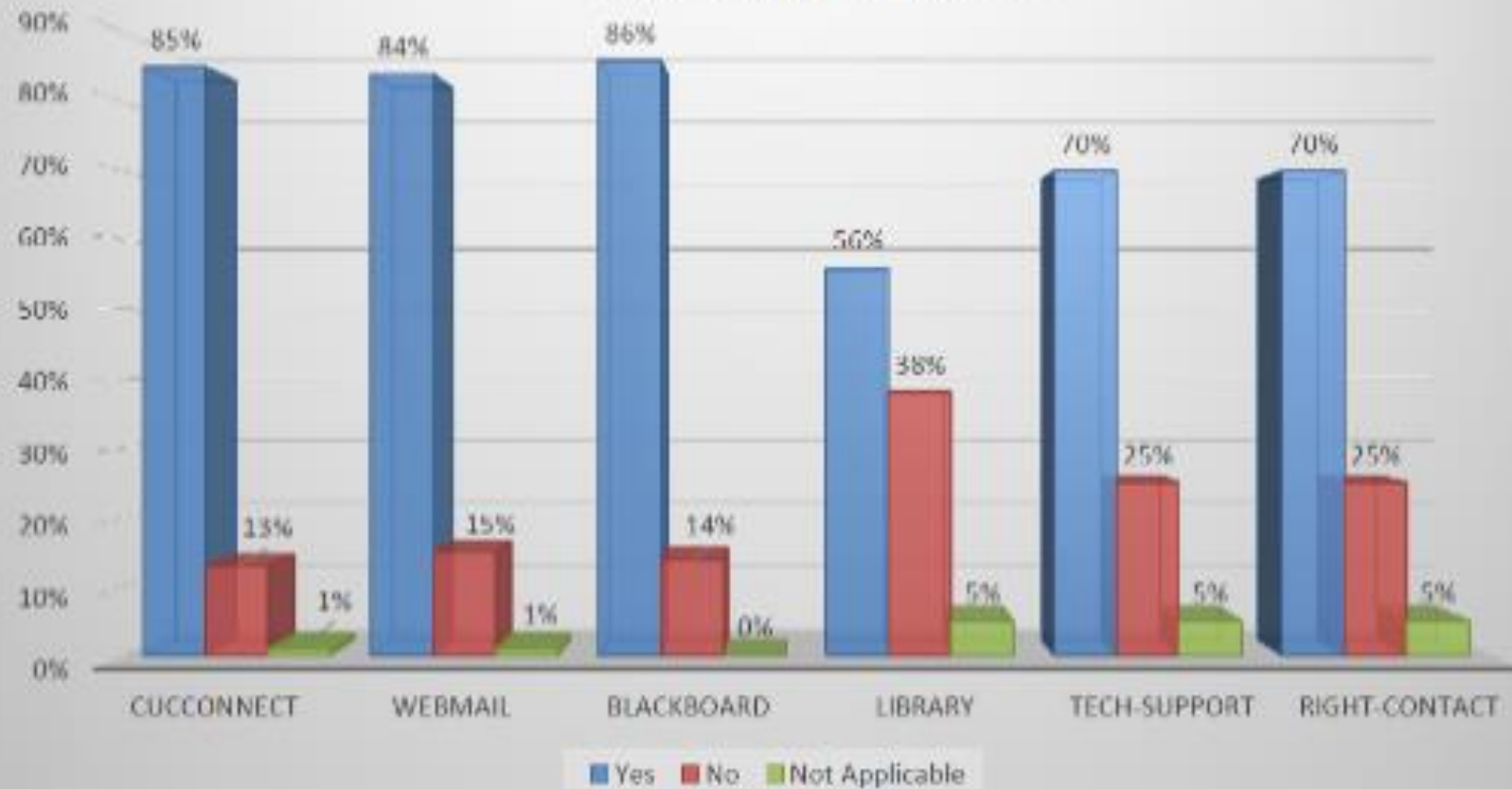
Entrance 2018 Cohort, Degree of Agreement: Prior to Enrollment, Received Information & Answers to Questions by Department



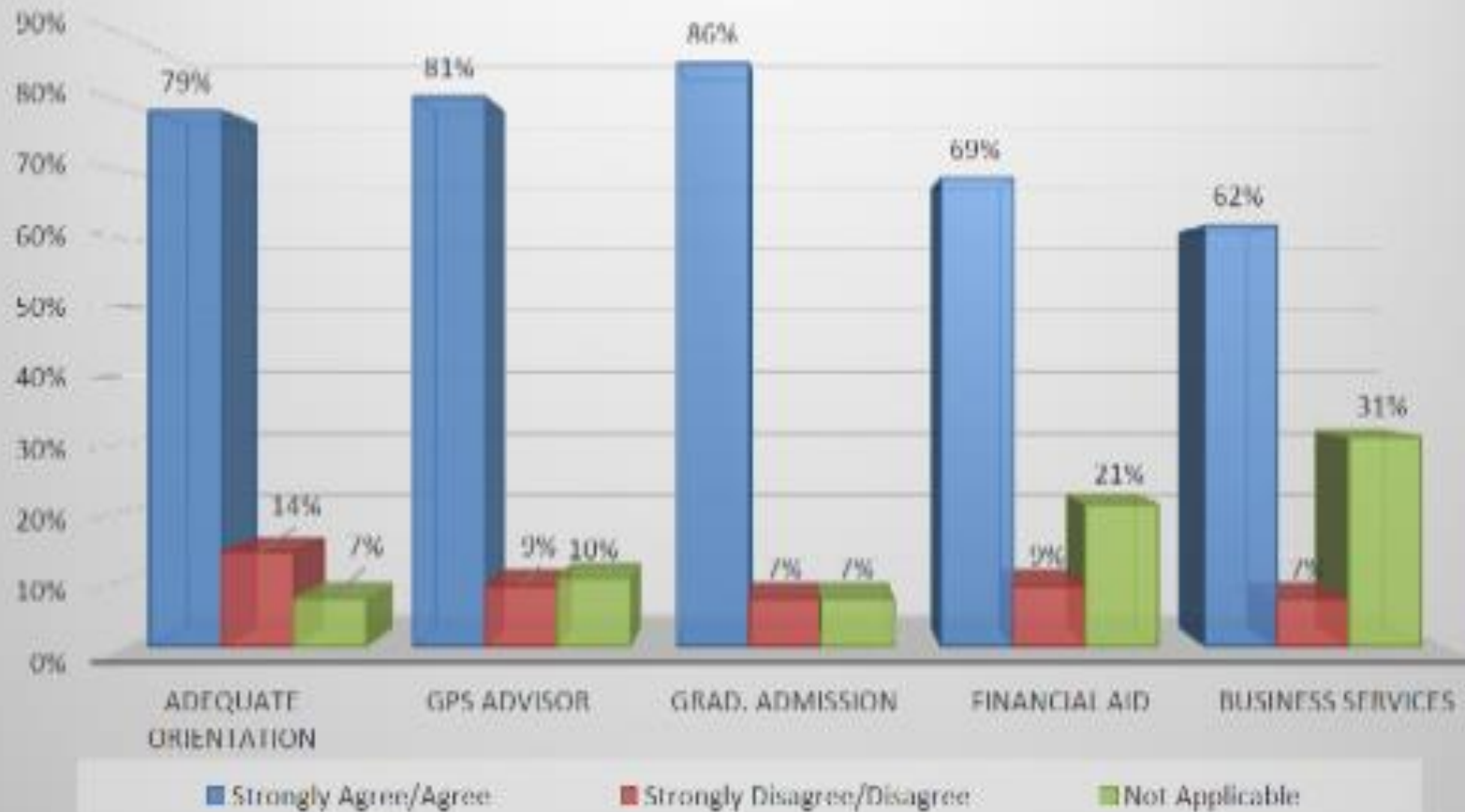
60% of perspective students state that they got an adequate orientation and graduate advisors were responsive to questions. Orientation was adequate for 79% in 2016, 77% in 2017, and 79% in 2018; Graduate Advisors were responsive to questions for 79% in 2016, 76% in 2017, and 81% in 2018.



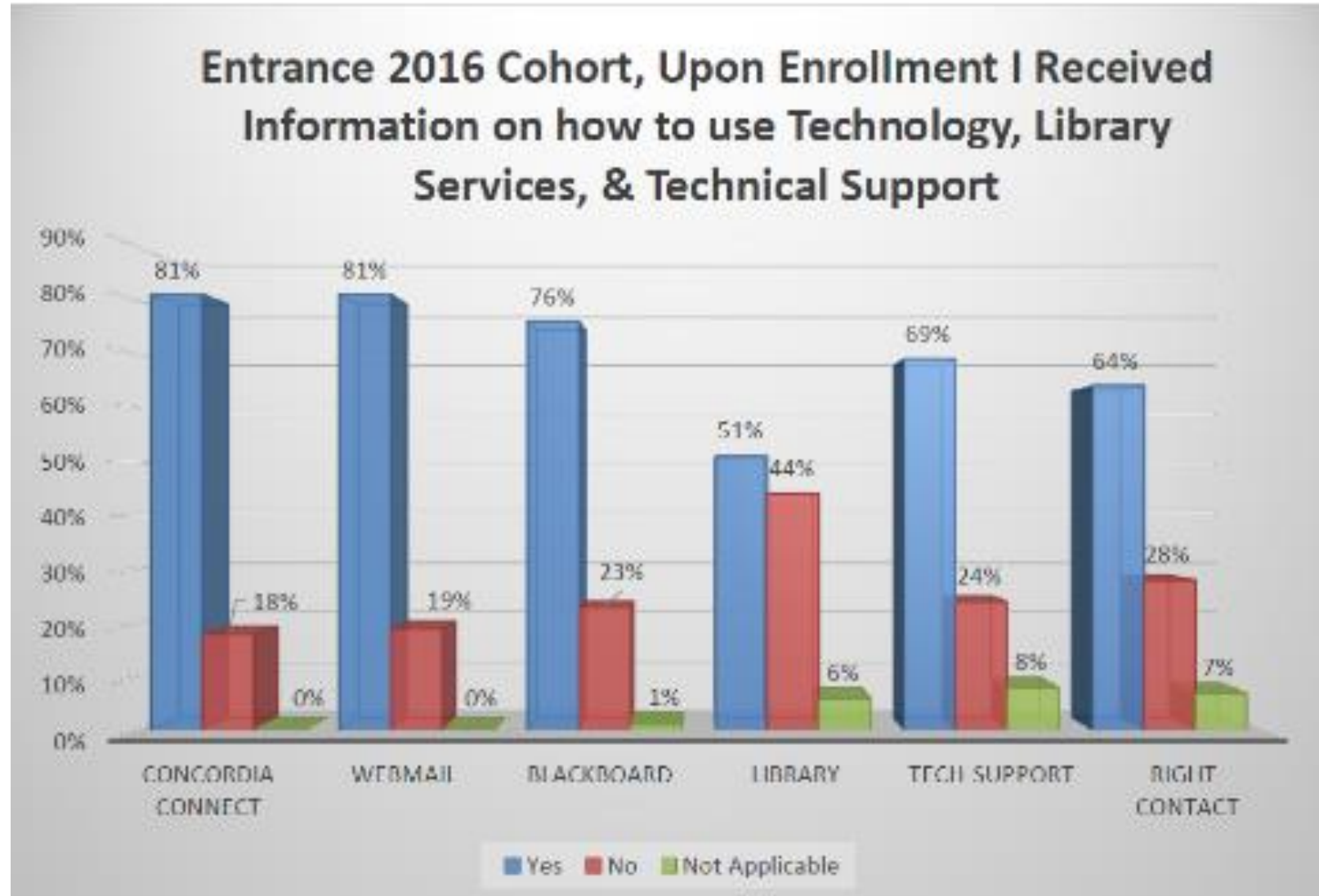
Entrance 2017 Cohort, Upon Enrollment I Received Information on how to use Technology, Library Services & Technical Support



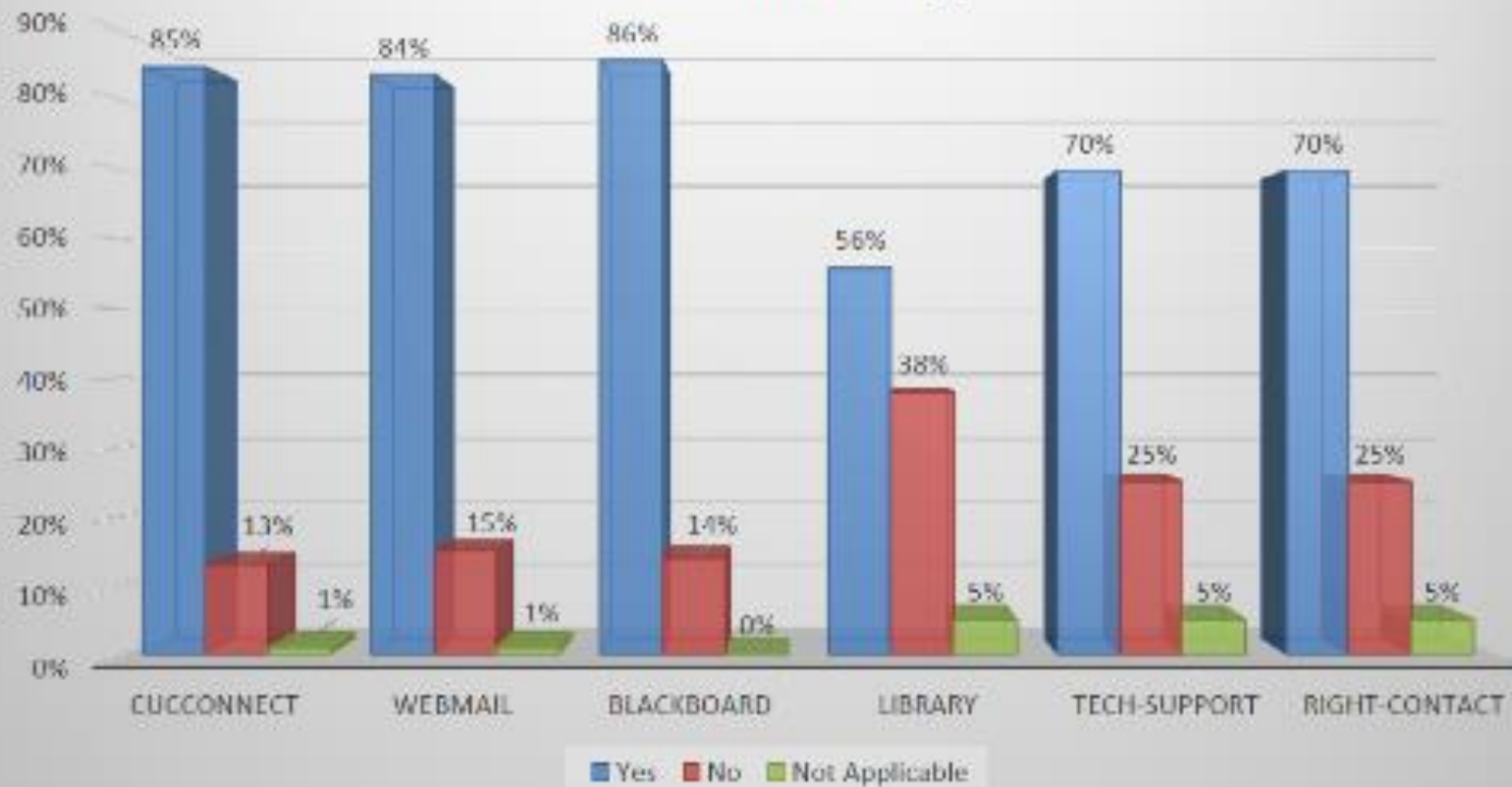
Entrance 2018 Cohort, Degree of Agreement: Upon Enrollment, Received Answers to Questions by Department



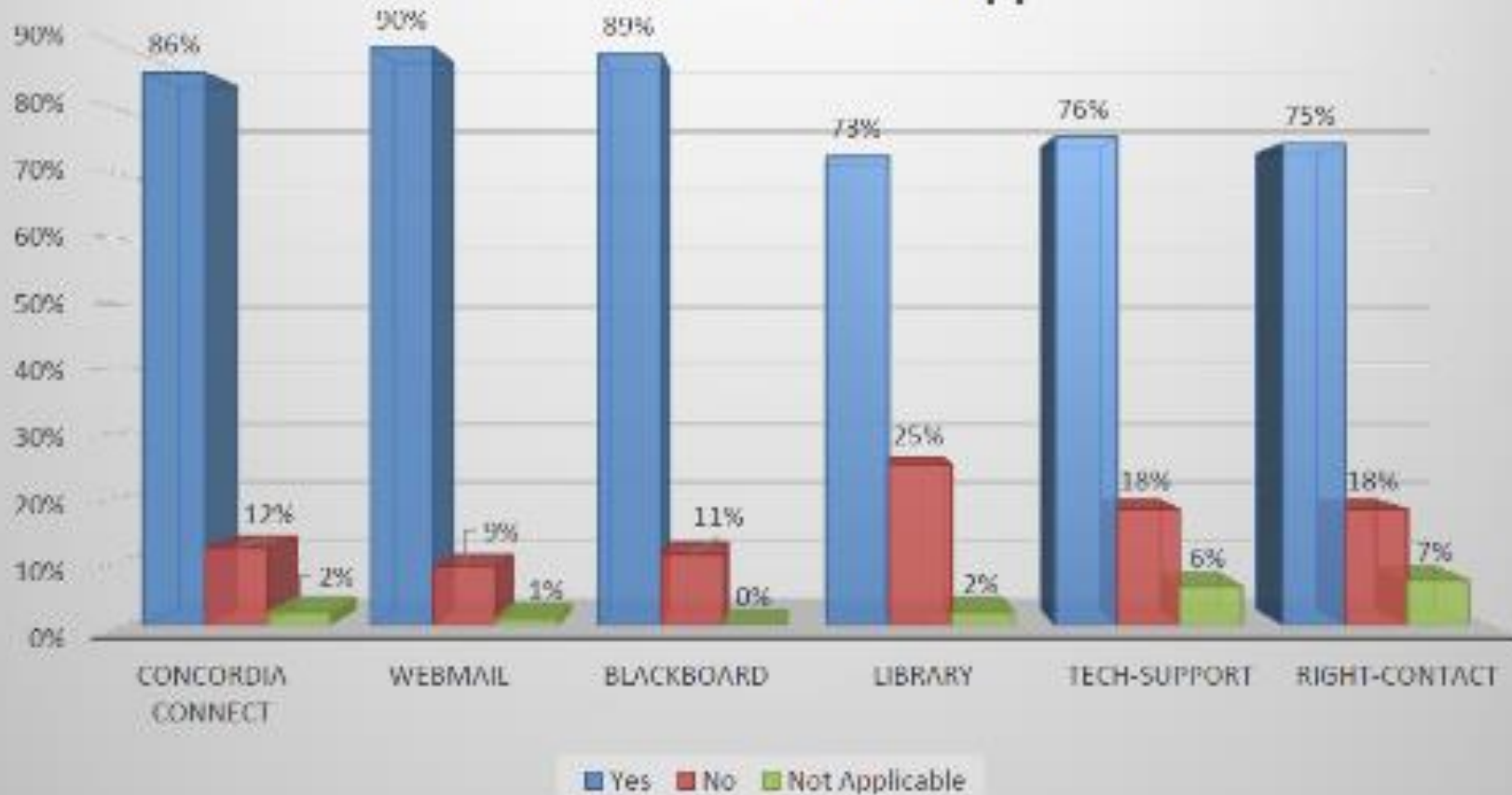
60% of perspective students state that they got an adequate orientation on how to use Technology, Library, and Technical Support. Orientation on how to use Technology, Library, and Technical Support was adequate for 51% - 81% (depending on the type of technology) in 2016, 56-85% in 2017, 73-86% in 2018.



Entrance 2017 Cohort, Upon Enrollment I Received Information on how to use Technology, Library Services & Technical Support



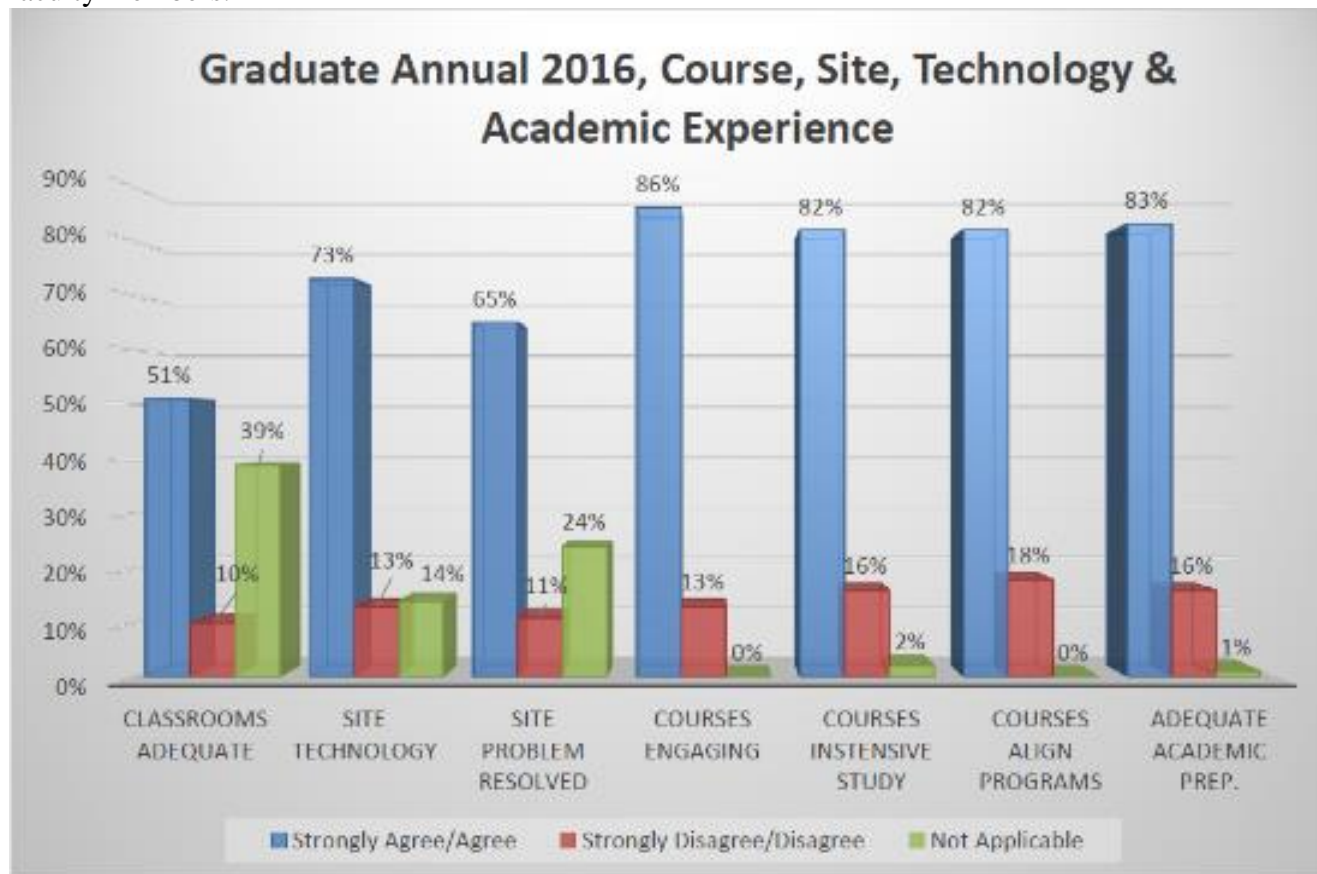
Entrance 2018 Cohort, Upon Enrollment I Received Information on how to use Technology, Library Services & Technical Support



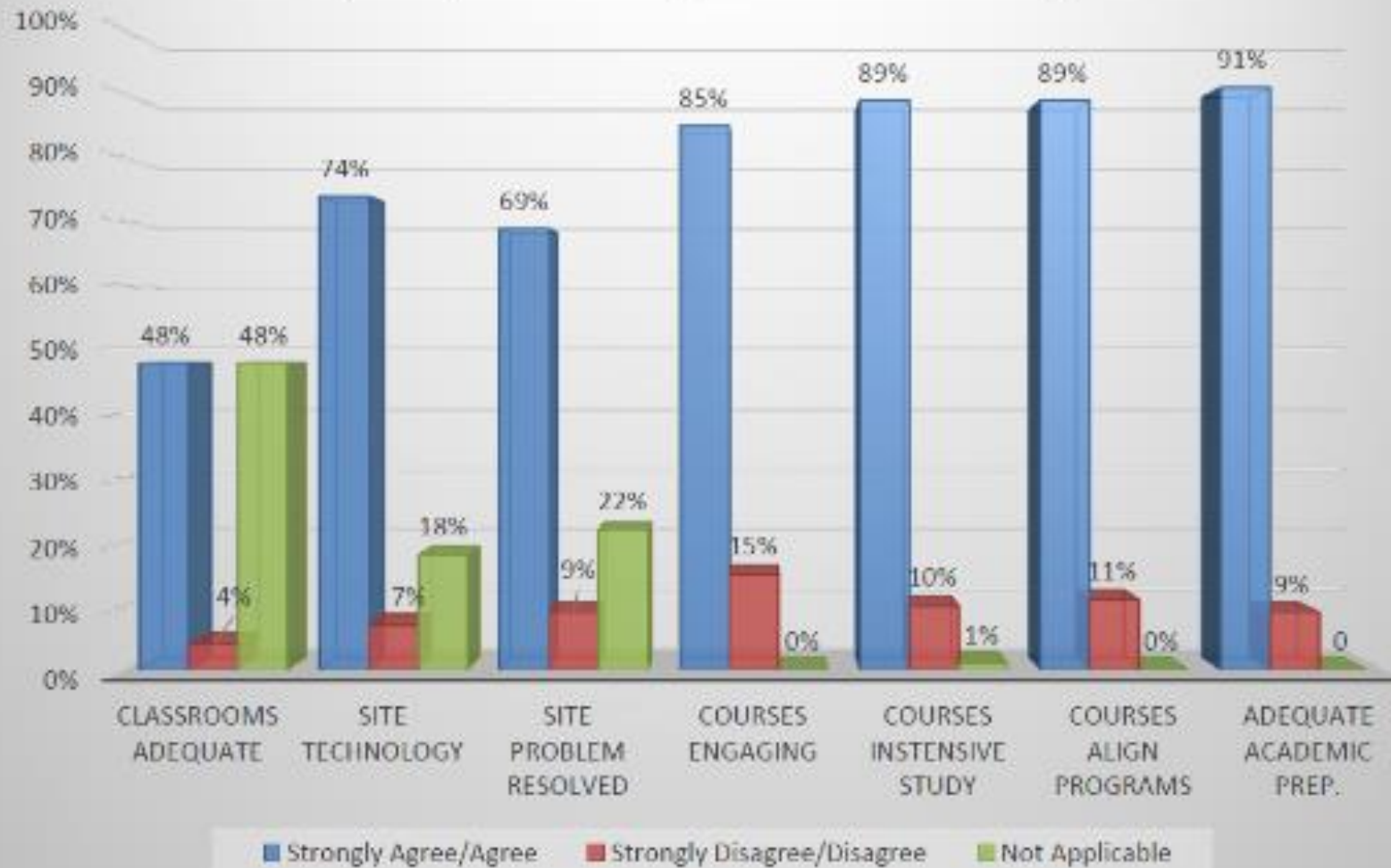
Current Students

80% of current students indicate Concordia ensures the high-quality service in education, academic experience, and technology. In 2016 51% of students find classrooms adequate, 73% of students are satisfied with site technologies, 65% of students confirmed that site problems were quickly resolved, 86% of students confirmed that the classes were engaging, 89% of students confirmed high intensity of their study 82% of students agreed that all the courses were aligned to the programs. 83% of students are satisfied with academic level of the faculty members.

In 2017 48% of students find classrooms adequate, 74% of students are satisfied with site technologies, 69% of students confirmed that site problems are quickly resolved, 85% of students confirmed that the classes were engaging, 89% of students confirmed high intensity of their study and all the courses were aligned to the programs. 91% of students are satisfied with academic level of the faculty members.



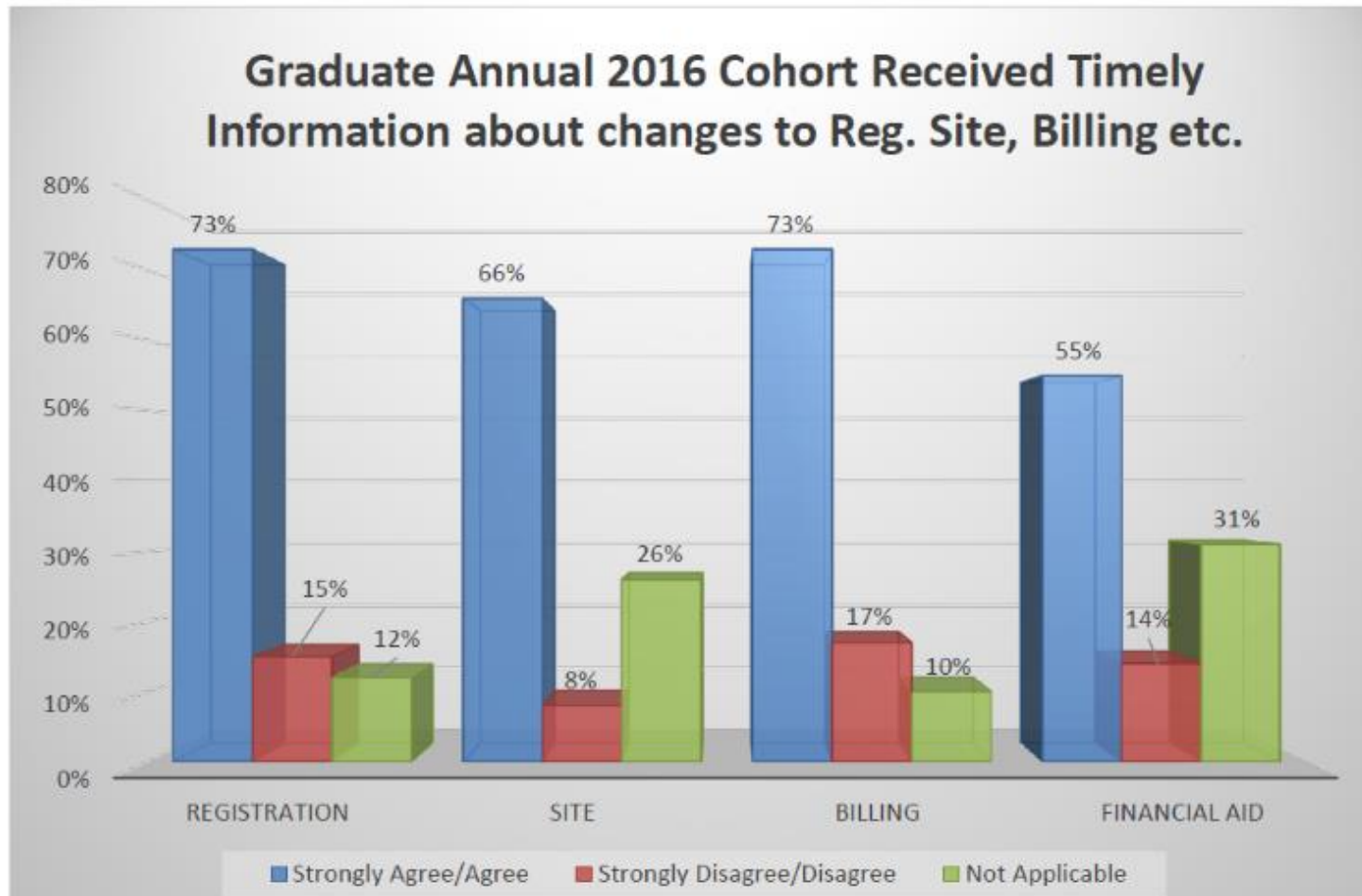
Course, Site, Technology & Academic Experience



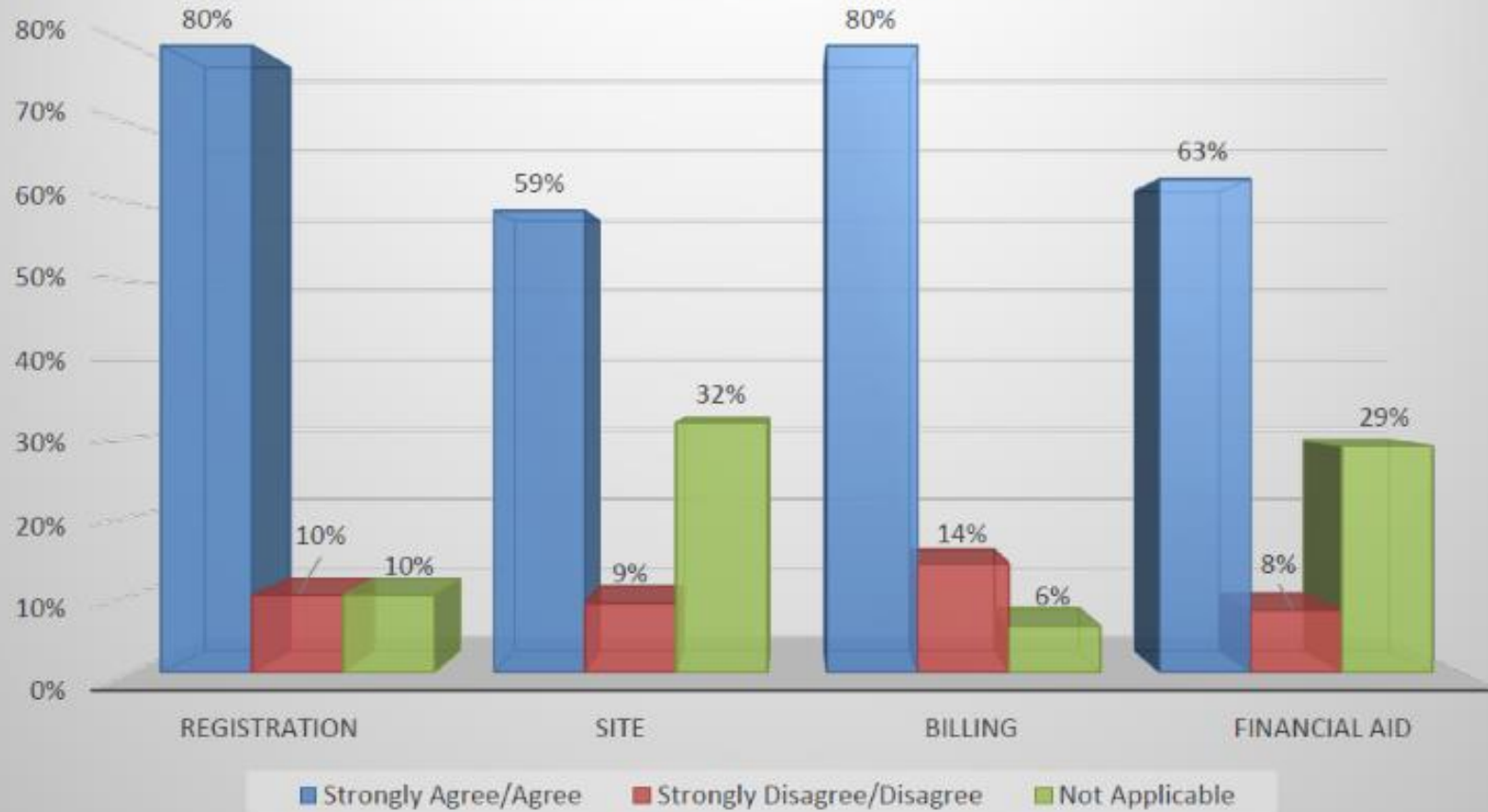
80% of current students indicate Concordia provides them with updates in timely manner

In 2016 73% of students confirmed that they receive updates on current events, changes and financial documents in timely manner. 66% of students confirmed that they are updated on site changes, 73% got current updates on billing, and 55% have up-to-date information about financial aid.

In 2017 80% of students confirmed that they receive updates on current events, changes and financial documents in timely manner. 59% of students confirmed that they are updated on site changes, 80% got current updates on billing, and 63% have up-to-date information about financial aid.

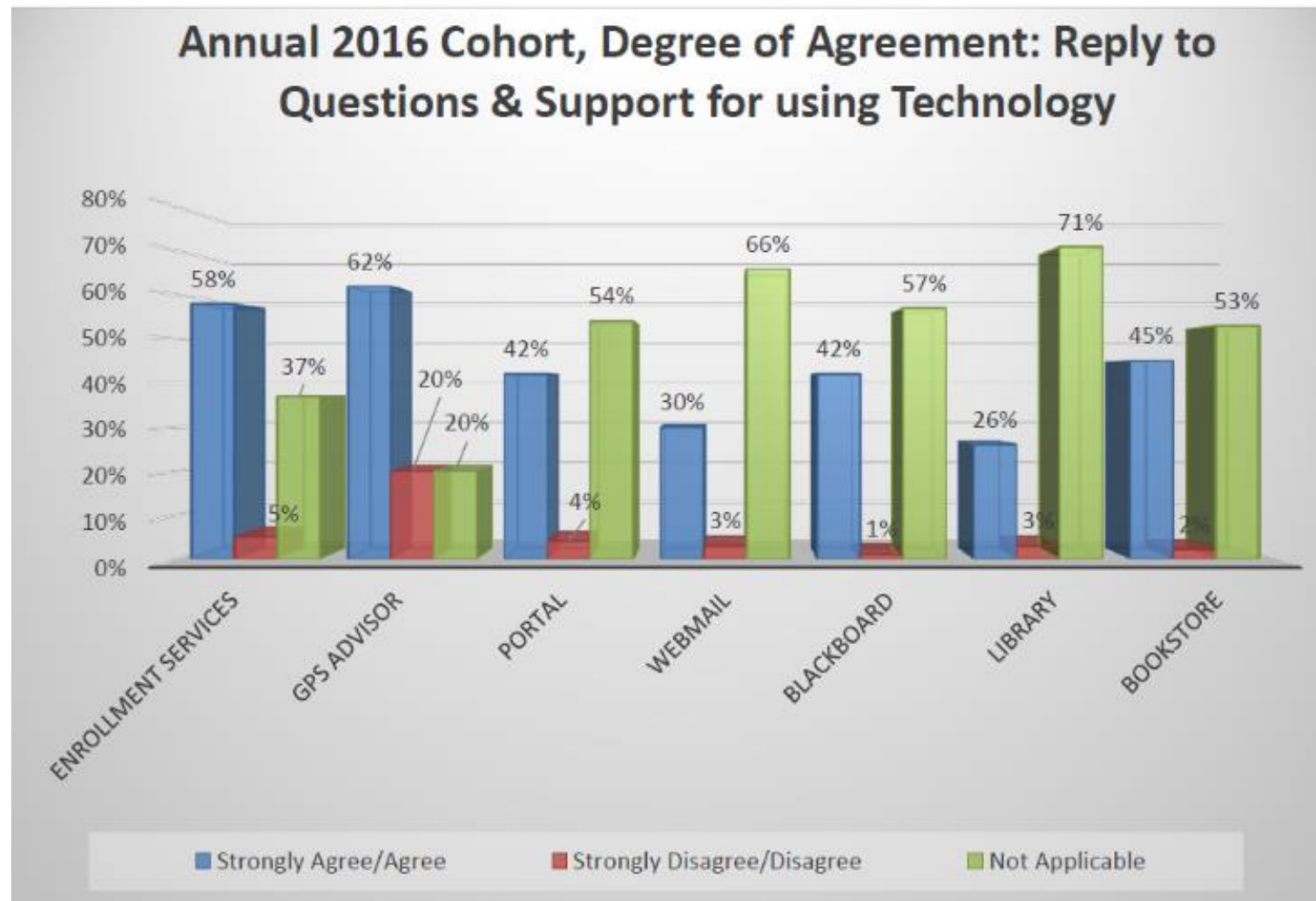


Graduate Annual 2017 Cohort Received Timely Information about changes to:

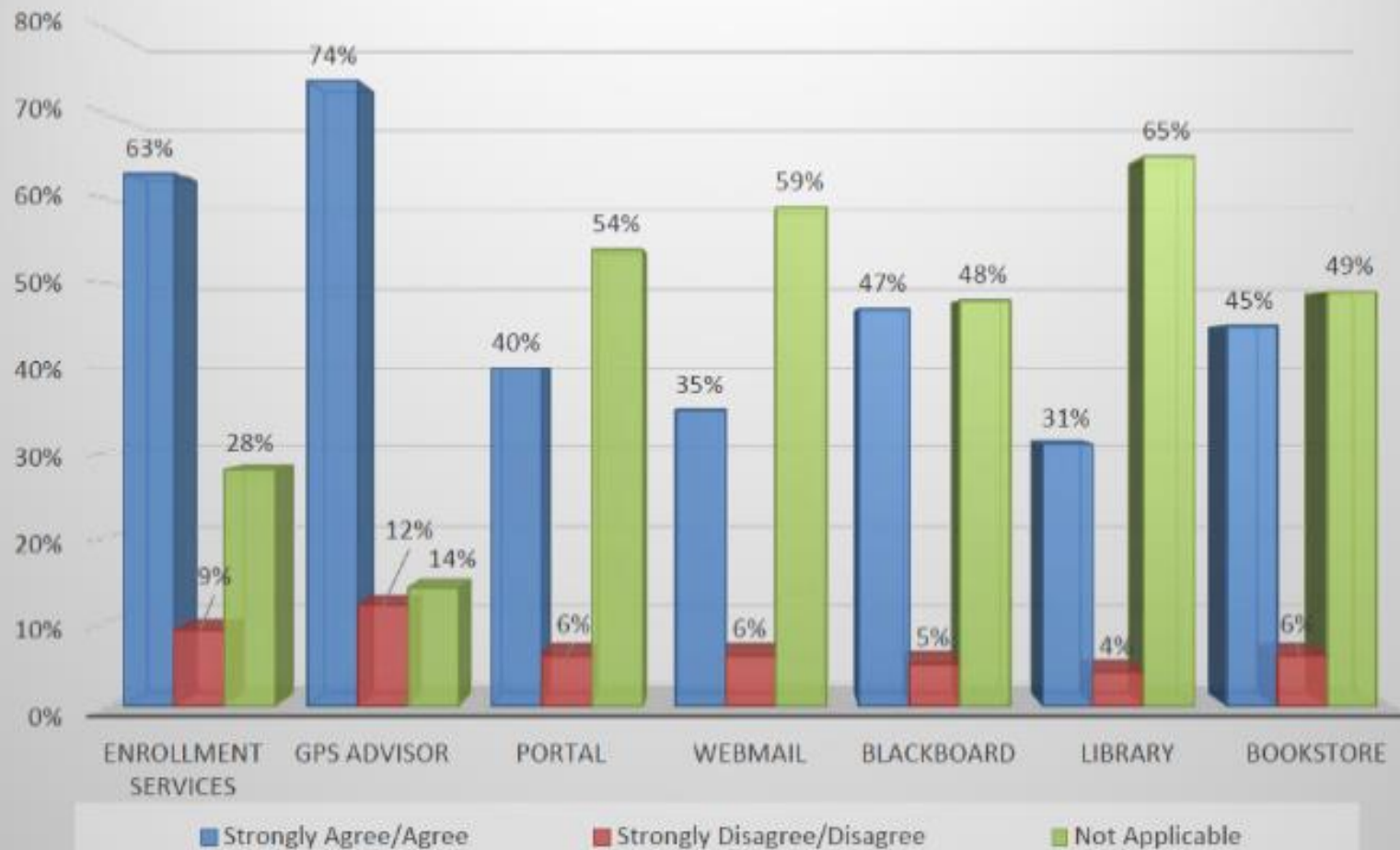


80% of current students get support for using technology and library in timely manner

In 2016 58% of students are satisfied with technical support in enrollment, 62% of students – in GPS advising, 42% of students – in portal, 30% of students – in webmail, 42% of students – in Blackboard, 26% of students – in library, 45% of students – in bookstore. In 2017 63% of students are satisfied with technical support in enrollment, 74% of students – in GPS advising, 40% of students – in portal, 37% of students – in webmail, 47% of students – in Blackboard, 31% of students – in library, 45% of students – in bookstore.



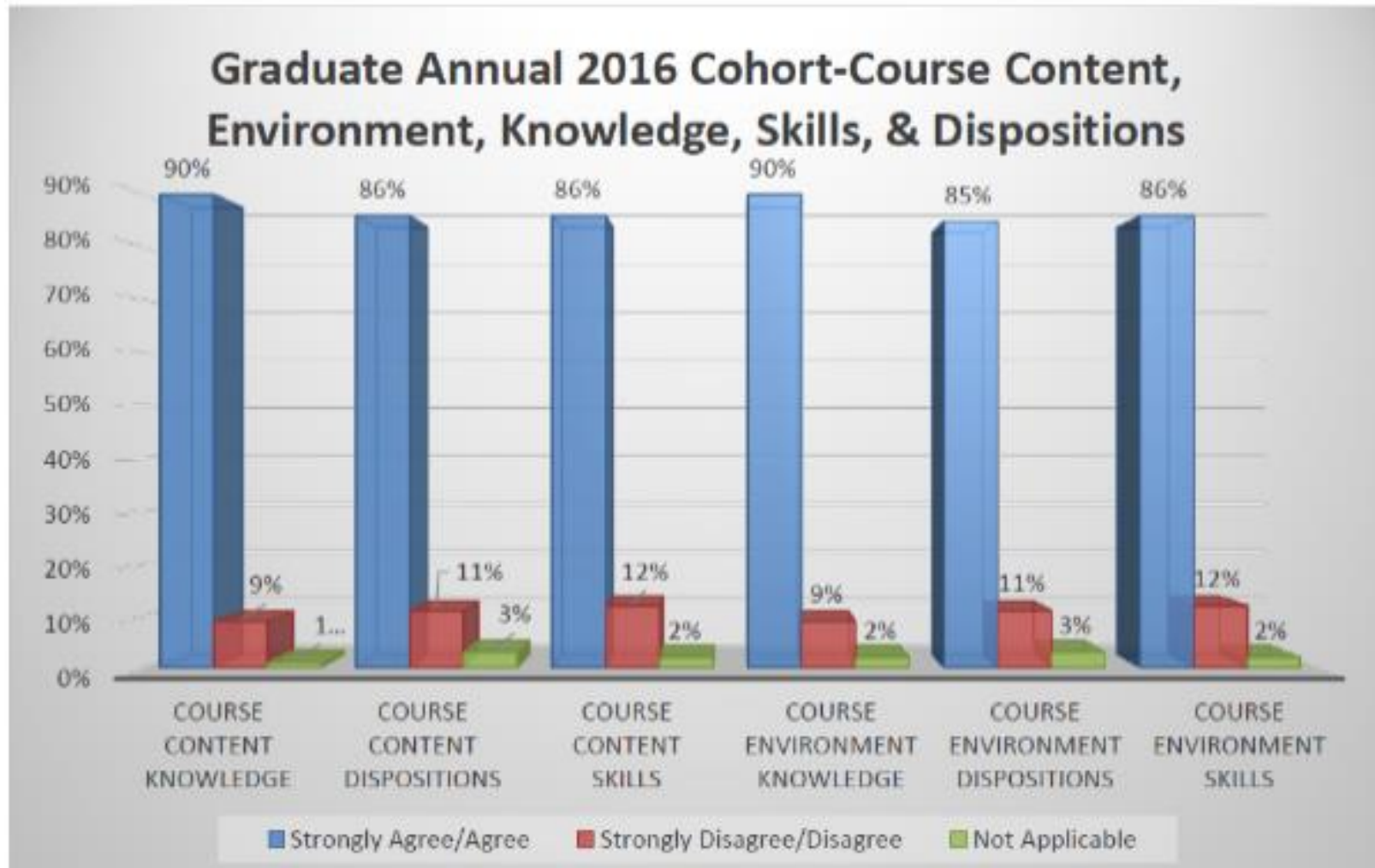
Annual 2017 Cohort, Degree of Agreement: Reply to Questions & Support for using Technology



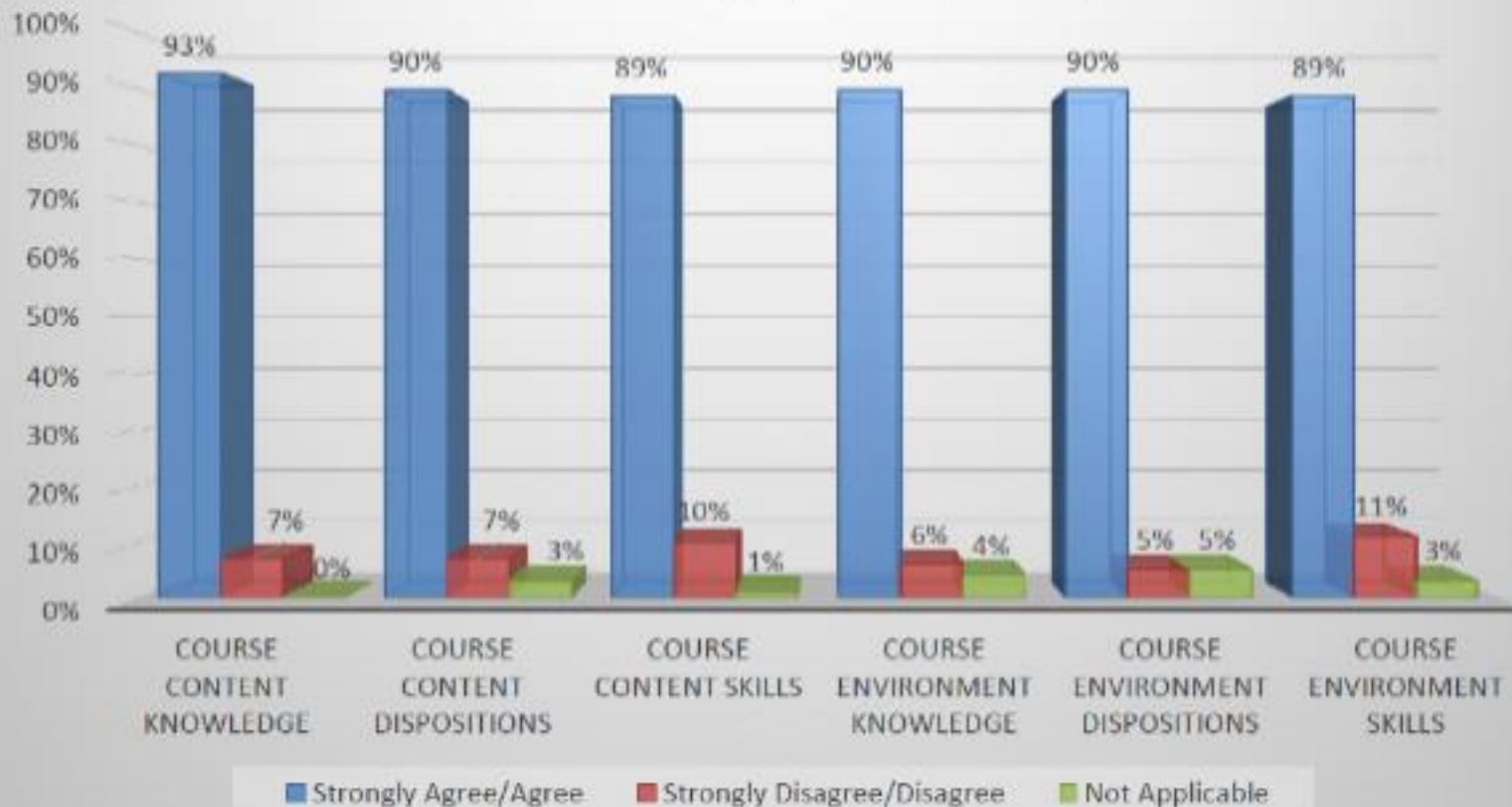
80% of current students strongly agree or agree that the course content meets their expectations.

In 2016 90% of students are satisfied with the course content knowledge, 86% - with the course content disposition, 86% - with the course content skills, 86% - with the course environment.

In 2017 93% of students are satisfied with the course content knowledge, 90% - with the course content disposition, 89% - with the course content skills, 90% - with the course environment.

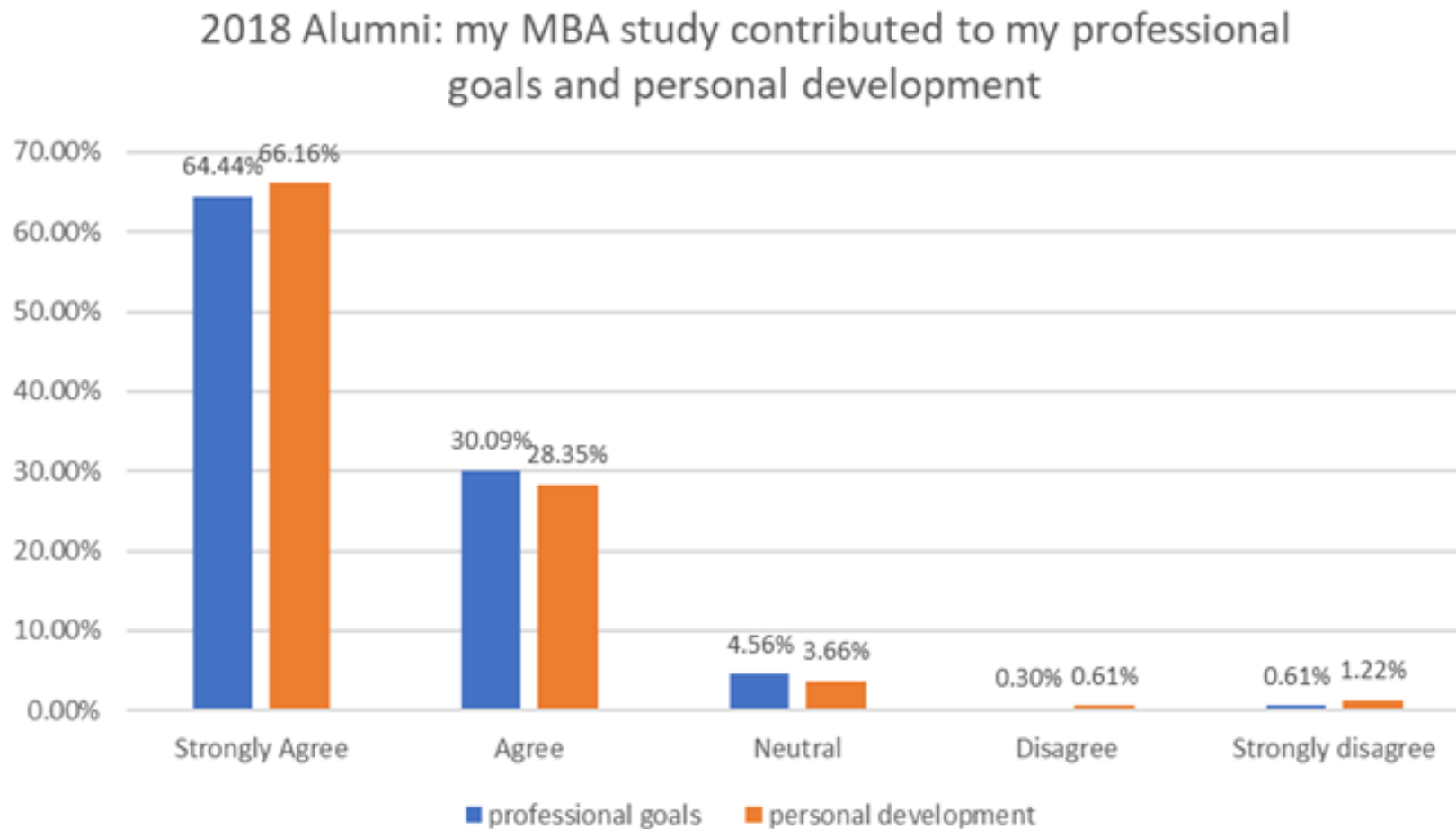


Graduate Annual 2017 Cohort-Course Content, Environment, Knowledge, Skills, & Dispositions



Alumni

80% of alumni strongly agree or agree that degree has been beneficial to their career and personal development
64.44% and 30.09% of students are strongly agree or agree that MBA study contributed to their professional goals. 66.16% and 28.35% of students are strongly agree or agree that MBA study contributed to their personal development.

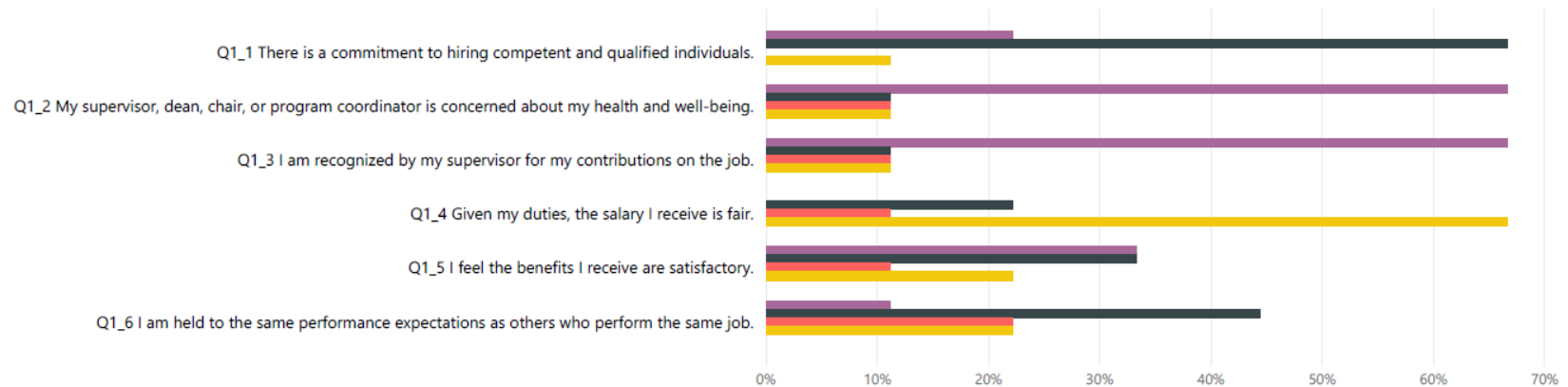


COB faculty and staff members

70% of faculty and staff members answered “strongly agree” or “agree” to all the questions about the general conditions of their employment.

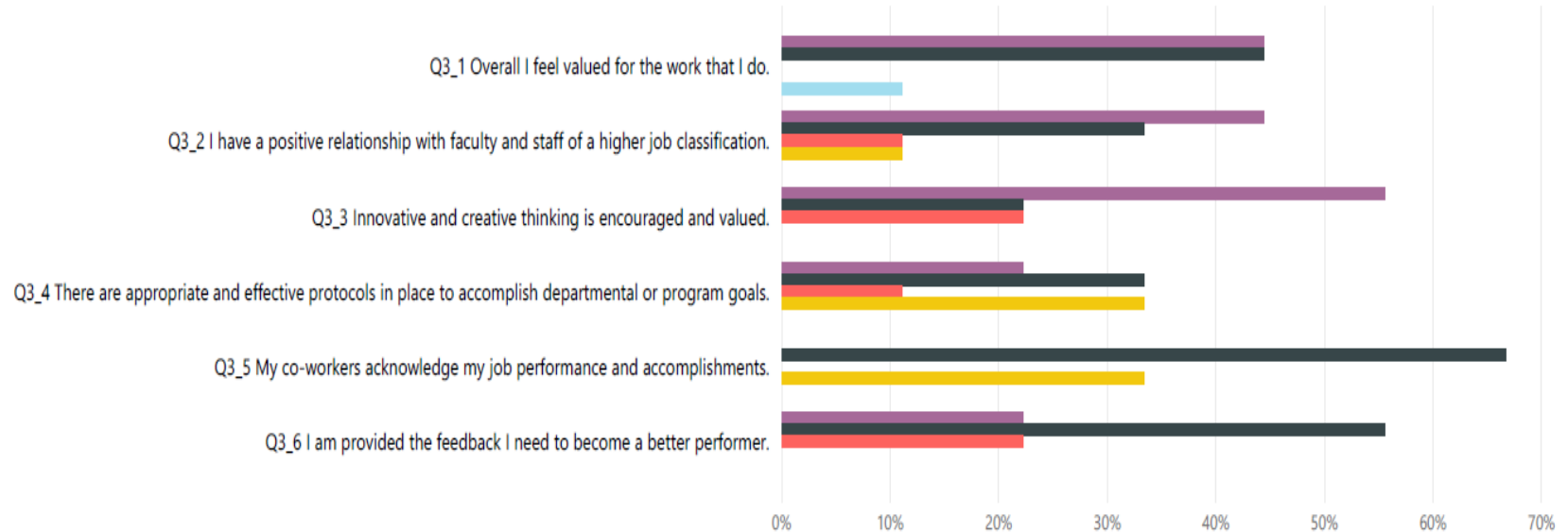
There were 6 questions about the general satisfaction of COB faculty and staff members with the general conditions of their employment. 98% of staff members are satisfied with the level colleagues’ qualification, 72% - agree that the leadership cares of their health conditions, 70% - satisfies with benefits, 33% - satisfied with their salary, and 57% - agree that they are held to the same professional expectations as others who perform the same job.

● Strongly Agree
 ● Agree
 ● No Opinion
 ● Disagree
 ● Strongly Disagree



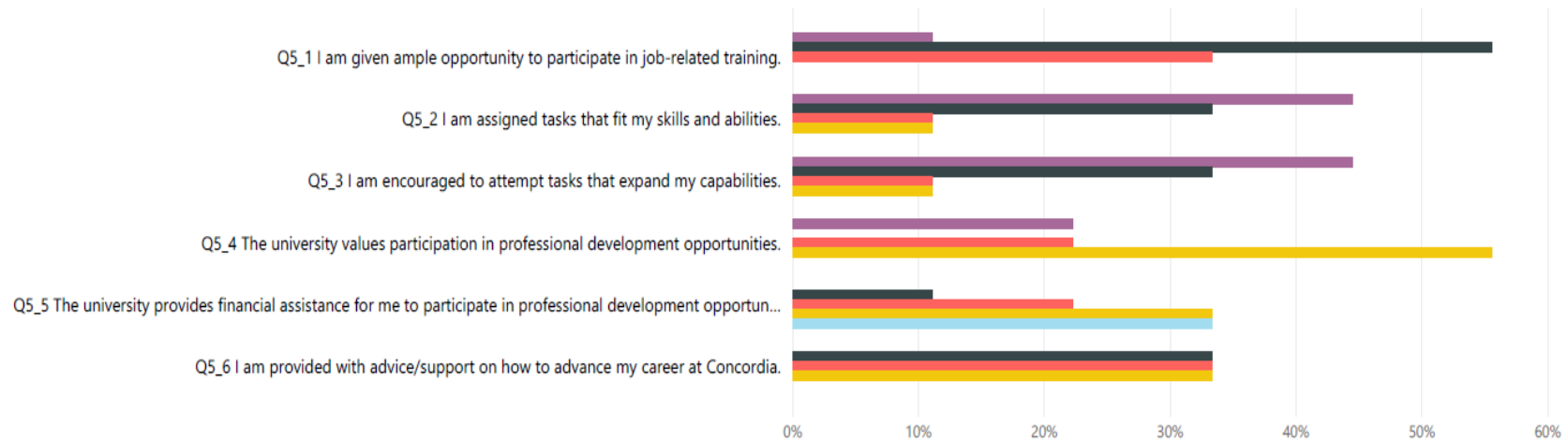
70% of faculty and staff members are strongly agree or agree with the statements about the high level of support from Leaders. There were 6 questions about the level of support. 90% of faculty and staff members feel valued for the work they do, 80% - have positive relationship with faculty and staff; 75% - are encouraged to think creatively; 55% - are satisfied with the protocols to accomplish departmental and program goals; 67% - agree that their performance is acknowledged by co-workers; 78% -have a feedback that helps them to perform better.

● Strongly Agree
 ● Agree
 ● No Opinion
 ● Disagree
 ● Strongly Disagree



70% of faculty and staff members are satisfied with the resources provided for training and professional development. There were 6 questions about the level of development and professional training. 68% of faculty and staff members agree that they have ample opportunities to participate in job-related training; 78% - agreed that their tasks fit their skills and are encouraged to expand their capabilities; 24% agreed that University values participation in professional development; 11% agreed that the University provides financial assistance in professional development; 33% - got advice or support to advance their career.

● Strongly Agree
 ● Agree
 ● No Opinion
 ● Disagree
 ● Strongly Disagree

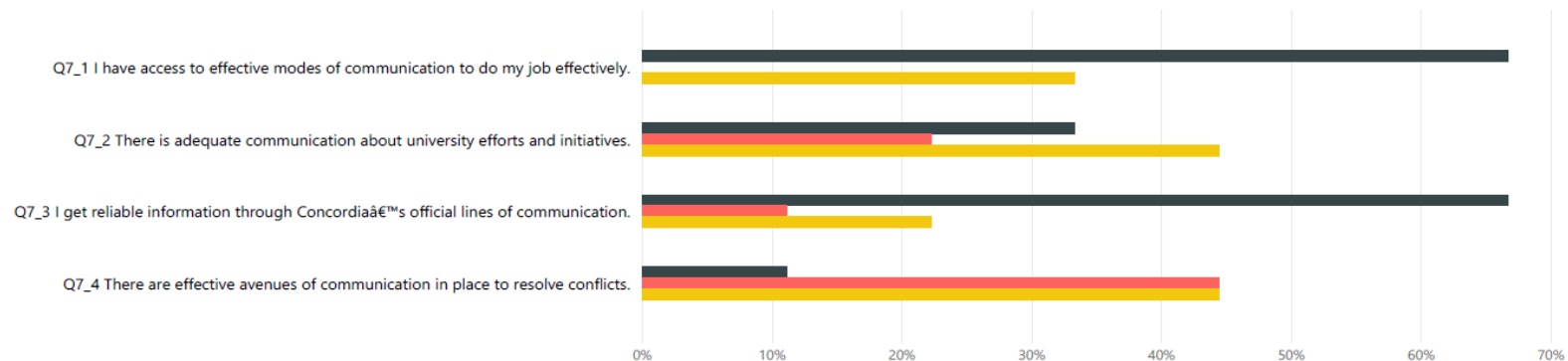


70% of faculty and staff members are strongly agree or agree with the statements about the appropriate level of collaboration and communication.

There were 8 questions about collaboration and communication. 68% of faculty and staff members confirmed that they have effective modes of communication and get reliable information through COB official line of communication, 33% - have adequate communication about university's efforts and initiatives; 12% - admitted that there are effective avenues of communication to resolve conflicts. 68% of faculty and staff members confirmed that they work together to accomplish community goals have appropriate information to do their job and are encouraged to share their ideas openly. 55% confirmed that individuals and departments willingly share information and data when requested.

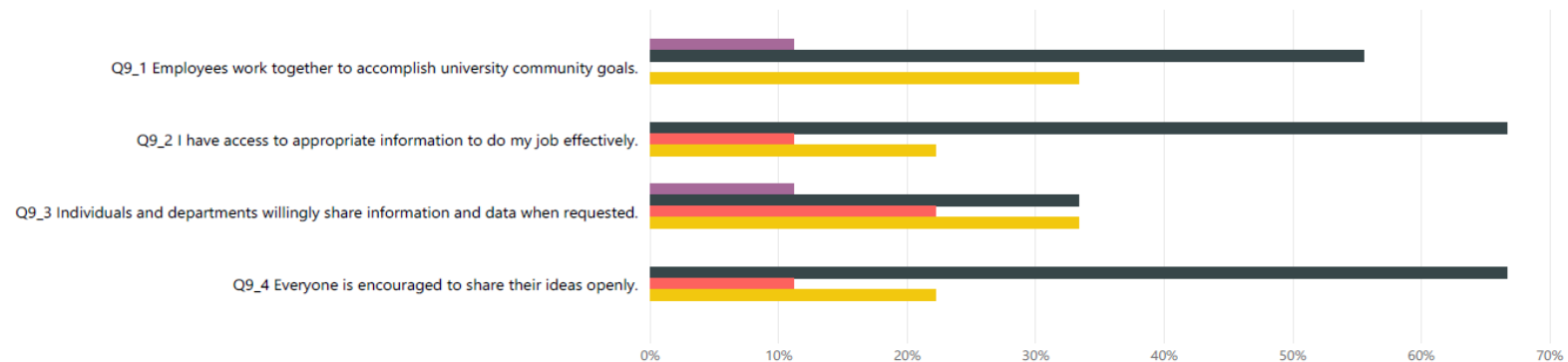
Communication

● Strongly Agree
 ● Agree
 ● No Opinion
 ● Disagree
 ● Strongly Disagree



Collaboration

● Strongly Agree
 ● Agree
 ● No Opinion
 ● Disagree
 ● Strongly Disagree



CUC Committees

80% of MBA alumni are satisfied with CoB learning experience

51.98% of alumni are very satisfied and 44.07% are satisfied with the learning experience at CUC MBA

2018 Alumni: I am satisfied with my CUC MBA learning experience

