

Concordia University International Student Health Plan

How to find a doctor or pharmacy

For minor illnesses and non-emergency situations please visit the campus health center first. Your campus health center will be able to assist you with most medical needs and can help refer to a specialist/hospital if needed. If your campus health center is closed or cannot provide the service needed, please visit a Walk-in clinic or Urgent Care facility. Hospitals should only be used for life threatening situations; you will be charged \$100 for each visit to a hospital.

Below is a sample of our In Network providers near your campus, please make sure to call ahead and make an appointment.

Walk-in Clinics	Urgent Care facilities	Hospitals	Pharmacies
<u>Access Community Health Network</u> 8321 W. North Avenue Melrose Park, IL 60160 Phone: (708) 681-2298	<u>Midwest Express Care 2</u> 7343 Lake Street River Forest, IL 60305 Phone: (708) 231-8908	<u>Rush Oak Park Hospital</u> 520 South Maple Avenue, Oak Park, IL 60304 Phone: (708) 383-9300	<u>CVS Pharmacy #3889</u> 7929 North Avenue River Forest, IL 60305 Phone: 708-366-2298
<u>MinuteClinic Illinois, CVS Pharmacy</u> 345 Madison Street Oak Park, IL60302 Phone: (866) 389-2727	<u>American Current Care of Illinois</u> 2615 Harrison Street, Bellwood, IL 60104 Phone: (866) 944-6046	<u>Loyola University Medical CTR Hospital</u> 7617 North Avenue River Forest, IL 60305 Phone: (888) 587-7888	<u>Walgreens 03076</u> 7251 Lake St River Forest, IL 60305 Phone: (708) 366-9960
<u>Erie Family Health Center</u> 5125 W North Avenue, 7 th FL Chicago, IL 60639 Phone: (312) 666-3494	<u>Physicians Immediate Care</u> 2201 Oak Park Avenue Berwyn, IL 60402 Phone: (312) 324-0222	<u>West Suburban Med CTR Hospital</u> 3 Erie Court Oak Park, IL 60302 Phone: (708) 383-6200	<u>Target</u> 850 W North Ave, Melrose Park, IL 60160 Phone: (708) 338-2784

Your plan uses the UnitedHealthCare network in the United States, other In Network providers can be found by visiting: [Find a Doctor or Facility | UnitedHealthcare Pre-Member - us1 \(welcometouhc.com\)](#)

For pharmacy benefits your plans uses the Caremark network, other In Network providers can be found by visiting: [Pharmacy](#)

How to File a Claim

The claim form is to be used only when a provider does not bill the Company directly, and when you have out-of-pocket expenses to submit for reimbursement. All claim forms must have itemized bills and receipts attached, and should include the following information: name of patient; printed invoice number; name and entity of medical practitioner or institution; description of services rendered. Prescriptions must accompany all pharmacy bills.

Claims Forms are downloadable from www.gbg.com. GBG Administrative Services (**GAS**) can also send Claims Forms by e-mail, upon request. GBG must receive completed forms within **180 days** of treatment to be eligible for reimbursement of covered expenses.

Mail the Claim Form and documentation to:
GBG Administrative Services
7400 Corporate Center Drive, Suite 500
Miami, FL 33126

Submission of claims by Scan or Online

- Scan claims to: eclaims@gbg.com
- Log-on to www.gbg.com